

## FAQ's

### How do I find out if my flight has been delayed?

You can contact Airnorth direct on 1800 627 474 during office hours. If you are in the terminal the friendly staff at Gove Enterprises will be able to help you out.

After hours enquires should be directed to Airnorth Ticketing Counter (in Darwin Airport) on (08) 8920 4003.

You can also check the AirNorth website for up-to-date information on airline schedules –

<https://www.airnorth.com.au/>

### Who can I contact regarding lost luggage/property?

If you have left your property on board your flight or have lost luggage, please contact AirNorth direct on 1800 627 474.

If however you have lost something in the terminal, please contact Gove Enterprises on 0475 859 755 or the Airport Operations Office on (08) 8987 1370

Please note Gove Airport Operations office hours are Monday - Sun: 6:00am to 4.00pm.

### Is there internet access at Gove Airport?

Yes, Wireless Internet access (Wi Fi) is available within the Terminal. Any device that supports Wi Fi can connect to the service – look for NCL Guest on your phone or laptop. All Airport Wi Fi users are required to click and agree to the terms of use in order for connection to occur.

### Do you charge for car parking at the Airport?

No, all parking is free of charge at the Gove Airport. The area is a public car park and all car park users do so at their own risk.

### Where do I pick up passengers from at Gove Airport?

The Passenger Arrivals area is on the right side of the terminal.

There is 2 minute Passenger Pickup parking directly in front of the terminal, we ask that you respect the 2 minute zone so that all our guests can access the area.