



RATES PAYMENTS

FREQUENTLY ASKED QUESTIONS

Q What were the repayment options in 2020?

A Payments were either due in full by 16th March, OR by 2 instalments due on 15th March and 28th June with a \$37.40 instalment charge.

Q Why has the Corporation changed the payment options?

A The Corporation is committed to easing the financial pressure for rate payers from 2021, by offering more flexible payment options.

Q What payment options apply to 2021 rates?

A There are two (2) options available for the 2021 rates;

- Pay in full by 28th February 2021
- Pay in 4 equal instalments, due on 28th Feb, 31st May, 31 August, 30 November 2021

Q Will the \$37.40 instalment fee still be charged?

A No, NC has ceased the charge to assist with easing the financial pressures for rate payers in 2021.

Q Will these changes apply to future years?

A Repayment options will be reviewed each year, during the NC budgeting process to ensure the intended benefits are achieved.

Q What if I am experiencing hardship and cannot pay by the four (4) payment options?

A Contact NC at office@ncl.net.au to apply for a more flexible payment plan. Applications are considered on a case by case basis.

Q Who decides what rate options are offered?

A The Board of Directors set the fees and charges including rates each year. When considering the budget and the costs associated with delivering services across the community, they also consider the economic situation and any strategies which can support the continued growth of the local economy.

Q Are these payment options similar to what other NT Local Governments offer?

A Repayment options vary by Local Government area.

- **Litchfield Council** Single payment OR 3 instalments
- **City of Palmerston** Single payment OR 4 instalments
- **City of Darwin** Single payment OR every 2 months between September and March
- **Katherine Town Council** Single payment OR 4 instalments