

nhulunbuy corporation



UTILITY CONCESSION RATES PUBLIC BENEVOLENT INSTITUTIONS AND NOT-FOR- PROFIT ORGANISATIONS POLICY – FM16

Title	UTILITY CONCESSION RATES PUBLIC BENEVOLENT INSTITUTIONS AND NOT-FOR-PROFIT ORGANISATIONS
Policy number	FM16
Type	Corporate Services
Owner	Chief Executive Officer
Responsible Officer	Manager Corporate Services
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Review date	September 2028

1. Purpose

This policy establishes the eligibility criteria and process for Public Benevolent Institutions (PBIs) and other not-for-profit (NFP) organisations to receive a concession rate on electricity and water services billed by Nhulunbuy Corporation Limited (NCL).

2. Scope

This policy applies to all electricity and water accounts held with NCL by qualifying PBIs and not-for-profit organisations operating within the Nhulunbuy Township.

3. Definitions

Concession means a reduction in the standard published electricity and water tariff charges and daily fixed charges, as set annually by the NT Utilities Commission.

PBI tariff customer means a prescribed customer who is an entity registered as a public benevolent institution (PBI) with the Australian Charities and Not-for-profits Commission (ACNC).

NFP tariff customer means a prescribed customer that is an entity legally incorporated as a not-for-profit (NFP) under Australian law and does not operate for the profit or personal gain of its members.

Nhulunbuy Corporation means the Nhulunbuy Corporation Limited (NCL) and its employees.

4. Policy Statement

Nhulunbuy Corporation Limited recognises the important role that PBIs and not-for-profit organisations play in supporting community wellbeing and social development. To assist in reducing operational costs and enabling continued service delivery, NCL offers a 22% concession on the standard electricity and water tariffs and daily fixed charges, as published annually by the NT Utilities Commission, to eligible organisations.

5. Eligibility Criteria

To be eligible for the concession rate, an organisation must:

- Be registered as a Public Benevolent Institution (PBI) with the Australian Charities and Not-for-profits Commission (ACNC) **or**
- Be a registered not-for-profit organisation, incorporated under relevant legislation and:
 - 1) Provide community services or charitable programs within Nhulunbuy
 - 2) Operate on a non-commercial, not-for-profit basis
 - 3) Hold a current ABN with not-for-profit status

Additional requirements:

- The utility account must be in the name of the eligible organisation
- The property receiving the services must be used primarily for community, charitable or benevolent purposes

6. Concession Details

- A 22% discount will be applied to electricity and water tariffs and daily fixed charges each quarter, based on the NT Utilities Commission’s approved rates applicable for the current financial year.
- The discount will apply from the date the application is approved and is not retrospective.

7. Application Process

Eligible organisations must:

- Submit a completed Concession Utility Application Form to NCL.
- Provide proof of status (e.g. ACNC registration, certificate of incorporation).

8. Exclusions

This concession does not apply to:

- Government entities or commercial enterprises
- Properties used for private residential, retail or profit-generating purposes not aligned with charitable/community benefit
- Sub-leased premises not directly operated by the eligible entity

9. Review process

This policy will be reviewed three years after its adoption.

Date 02 September 2025	Director (Name) Andres Hoffman	Signature <i>Andres Hoffman</i>
Chief Executive Officer Shane Whitten		Signature <i>Shane Whitten</i>